

W-02255A-07-0570



0000079704

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 64959

Date: 11/30/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ruth

Nagel

Account Name: Ruth Nagel

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Yarnell Water Improvement Association, Inc.

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

Ruth Nagel

November 29, 2007

To
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

I owe property at [REDACTED]

I received another notice from "Yarnell Water Improvement Association" of their request to you for rate increases. I; onced again, have to ask you to deny the rate increases for home owners.

January through November 2007, I have paid \$231 base cost plus \$32.50 for total of 7,600 gallons of water used plus \$16.71 tax for an eleven month total of \$280.21 and I do not live in my mobile -it is vacant and for sale. We pay \$2.50 per 1,000 gal whether we use 1000 gal or not-example : I paid \$2.50 for 400 gal of water in Oct 07. I didn't use the balance of 600 gallons. For Nov. 7th, I used 200 gallon at a cost of \$2.50-thus in two months I used 600 gal. of water; I paid for 2000 gal at a cost of \$5.00 plus base price for 2 months of \$42.00 plus 2.98 cent tax- I sure wish I could make money so easy, \$49.98 for 2 months.

The YWIA needs to manage better-cut waste as neglect and waste catches up sooner or later and it is not right to suck the cash cows dry to cover the waste,
Thank you,

Arizona Corporation Commission
DOCKETED

DEC 11 2007

DOCKETED BY

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2007 DEC 11 P 3:27

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Ruth Nagel

End of Complaint

Utilities' Response:

NA

End of Response

Investigator's Comments and Disposition:

(ACC):

ACC staff called customer @ 1055 and left a voice mail message that her opinion against Yarnell Water Improvement District will be docketed so that our Commissioners will have an opportunity to read her opinion before rendering their decision on this proposed water increase rate case. W-02255A-07-0570 CLOSED.

End of Comments

Date Completed: 11/30/2007

Opinion No. 2007 - 64959
